SERFF Tracking Number: META-125428905 State: Arkansas
Filing Company: Metropolitan Life Insurance Company. State Tracking Number: 37894

Company Tracking Number: G07-61

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long-Term Care Insurance Advertising

Project Name/Number: G07-61/G07-61

# Filing at a Glance

Company: Metropolitan Life Insurance Company.

Product Name: Group Long-Term Care SERFF Tr Num: META-125428905 State: ArkansasLH

Insurance Advertising

TOI: LTC03G Group Long Term Care SERFF Status: Closed State Tr Num: 37894
Sub-TOI: LTC03G.001 Qualified Co Tr Num: G07-61 State Status: Filed-Closed
Filing Type: Advertisement Co Status: Reviewer(s): Harris Shearer
Author: Mary Rinaldi Disposition Date: 04/15/2008

Date Submitted: 01/14/2008 Disposition Status: Filed-Closed

Deemer Date:

Implementation Date Requested: On Approval Implementation Date:

State Filing Description:

### **General Information**

Project Name: G07-61 Status of Filing in Domicile: Authorized

Project Number: G07-61 Date Approved in Domicile:
Requested Filing Mode: Review & Approval Domicile Status Comments:

Explanation for Combination/Other: Market Type: Group

Submission Type: New Submission

Group Market Size: Small

Group Market Type: Employer

Overall Rate Impact: Group Market Type: Employer Filing Status Changed: 04/21/2008

Corresponding Filing Tracking Number:

Filing Description:

Re: Filing No. G07- 62

State Status Changed: 04/21/2008

Metropolitan Life Insurance Company ("MetLife") Group Long-Term Care Insurance Advertising

NAIC Company No. 65978 - FEIN No. 13-5581829

• •

Dear Sir/Madam:

SERFF Tracking Number: META-125428905 State: Arkansas
Filing Company: Metropolitan Life Insurance Company. State Tracking Number: 37894

Company Tracking Number: G07-61

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long-Term Care Insurance Advertising

Project Name/Number: G07-61/G07-61

We enclose for filing electronic copies of the group long-term care advertising materials described below. The material are intended for use with the following previously approved group long-term care policy forms.

The advertising materials are new and do not replace materials previously filed with your Department.

Advertising Form Number Brief Description of Invitation to Inquire Advertising Material

ADF#1849.07 Helping Hand Admin Text/Blurb

ADF#1850.07 Consequences Admin Text/Blurb

ADF#1851.07 Age 29 or 92 Admin Text/Blurb

ADF#1852.07 Caregiver Dilemma Text/Blurb

The NAIC Form is enclosed and the filing fee check has been mailed to your Department.

Please advise us of your action on this submission in accordance with your usual procedures.

If you have any questions or comments, please do not hesitate to contact me.

Sincerely,

Mary J. Rinaldi

Consultant-Compliance Marketing/AD

# **Company and Contact**

#### **Filing Contact Information**

Mary Rinaldi, Consultant- Compliance mrinaldi@metlife.com

MKTG/AD

Green Farms Road (203) 221-3859 [Phone]

Westport, CT 06880

**Filing Company Information** 

Metropolitan Life Insurance Company. CoCode: 65978 State of Domicile: New York

1MetLife Plaza Group Code: -99 Company Type: Life

Long Island City, NY 11101-4015 Group Name: State ID Number:

SERFF Tracking Number: META-125428905 State: Arkansas

Filing Company: Metropolitan Life Insurance Company. State Tracking Number: 37894

Company Tracking Number: G07-61

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long-Term Care Insurance Advertising

Project Name/Number: G07-61/G07-61

(111) 111-1111 ext. [Phone] FEIN Number: 13-5581829

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SERFF Tracking Number: META-125428905 State: Arkansas
Filing Company: Metropolitan Life Insurance Company. State Tracking Number: 37894

Company Tracking Number: G07-61

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long-Term Care Insurance Advertising

Project Name/Number: G07-61/G07-61

# **Filing Fees**

Fee Required? Yes

Fee Amount: \$100.00

Retaliatory? No

Fee Explanation: \$25.00 per advertisement

Per Company: No

CHECK NUMBER CHECK AMOUNT CHECK DATE 000881849 \$100.00 01/03/2008

Company Tracking Number: G07-61

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long-Term Care Insurance Advertising

Project Name/Number: G07-61/G07-61

# **Correspondence Summary**

### **Dispositions**

Status	Created By	Created On	Date Submitted
Filed-Closed	Harris Shearer	04/21/2008	04/21/2008

Company Tracking Number: G07-61

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long-Term Care Insurance Advertising

Project Name/Number: G07-61/G07-61

# **Disposition**

Disposition Date: 04/15/2008

Implementation Date: Status: Filed-Closed

Comment:

Rate data does NOT apply to filing.

Company Tracking Number: G07-61

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long-Term Care Insurance Advertising

Project Name/Number: G07-61/G07-61

Item Type	Item Name	Item Status	Public Access
<b>Supporting Document</b>	Explanation of Variables	Filed-Closed	Yes
Supporting Document	NAIC Form	Filed-Closed	Yes
Supporting Document	Cover Letter	Filed-Closed	Yes
Form	Helping Hand Admin Text/Blurb	Filed-Closed	Yes
Form	Consequences Admin Text/Blurb	Filed-Closed	Yes
Form	Age 29 or 92 Admin Text/Blurb	Filed-Closed	Yes
Form	Caregiver Dilemma Admin Text/Blurb	Filed-Closed	Yes

Company Tracking Number: G07-61

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long-Term Care Insurance Advertising

Project Name/Number: G07-61/G07-61

# Form Schedule

Lead Form Number: ADF#1849.07

Review	Form	Form Type	Form Name	Action	Action Specific	Readability	Attachment
Status	Number				Data		
Filed- Closed	ADF#1849. 07	Advertising	Helping Hand Admin Text/Blurb	Initial		0	ADF#1849.07 - Helping
							Hand.pdf
Filed-	ADF#1850.	Advertising	Consequences	Initial		0	ADF#1850.07
Closed	07		Admin Text/Blurb				-
							Consequence
							s.pdf
Filed-	ADF#1851.	Advertising	Age 29 or 92 Admin	Initial		0	ADF#
Closed	07		Text/Blurb				1851.07 - Age
							29 or 92.pdf
Filed-	ADF#1852.	Advertising	Caregiver Dilemma	Initial		0	ADF#1852.07
Closed	07		Admin Text/Blurb				- Caregiver
							Dilemma.pdf

### **Helping Hand**

The possibility of needing long-term care services is something we all face, regardless of age. To some, the decision to ask for help can be just as unpleasant as the prospect of needing care. Long-term care insurance can provide a much needed helping hand to your loved ones; lessening the strain without sacrificing your life savings or control over your care. With MetLife Long-Term Care Insurance you can feel assured that you've taken steps to prepare for whatever uncertainties the future holds. It may be one of the easiest decisions you'll ever face. For more information, please [call 800-XXX-XXXX (hours of call center) / visit us at (web address) / click here.]

### **Consequences**

Americans are living longer lives, but living longer also means there is a greater likelihood of developing a chronic condition that requires assistance with day-to-day activities. Having the financial resources to pay for care is just one of the many challenges you may have to confront. The MetLife Long-Term Care Insurance Plan can help you prepare for the future, and help protect your family and retirement savings from the consequences of needing long-term care. For more information, please [call 800-XXX-XXXX (hours of call center) / visit us at (web address) / click here.]

### Age 29 or 92

Would you expect your friends or family to pay to replace your car if you were in an accident? Probably not, that's why you have car insurance. So why would you expect your loved ones to assume the cost if you needed long-term care services as a result of that accident? Long-term care needs are not covered by medical or disability insurance, and an illness or accident that requires this type of care can happen without warning, whether you're 29 or 92. Protect yourself and your loved ones from the consequences of needing long-term care services; apply for MetLife Long-Term Care Insurance today! For more information, please [call 800-XXX-XXXX (hours of call center) / visit us at (web address) / click here.]

### **Caregiver Dilemma**

Millions of Americans struggle to balance their responsibilities on the job and at home while caring for an adult family member or friend. In fact, the majority of today's long-term care needs are met by informal caregivers who are untrained and usually unpaid. If you have ever experienced a caregiving situation, either yourself or through someone else, you can appreciate the challenges that present themselves. Having MetLife Long-Term Care Insurance can make all the difference to you and your caregivers. For more information, please [call 800-XXX-XXXX (hours of call center) / visit us at (web address) / click here.]

Company Tracking Number: G07-61

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long-Term Care Insurance Advertising

Project Name/Number: G07-61/G07-61

# **Rate Information**

Rate data does NOT apply to filing.

SERFF Tracking Number: META-125428905 State: Arkansas
Filing Company: Metropolitan Life Insurance Company. State Tracking Number: 37894

Company Tracking Number: G07-61

TOI: LTC03G Group Long Term Care Sub-TOI: LTC03G.001 Qualified

Product Name: Group Long-Term Care Insurance Advertising

Project Name/Number: G07-61/G07-61

# **Supporting Document Schedules**

**Review Status:** 

Satisfied -Name: Explanation of Variables Filed-Closed 04/21/2008

Comments:

EOVs are enclosed

Attachments:

EOV ADF#1849.07 Helping Hand Admin Text-Blurb.pdf EOV ADF#1850.07 Consequences Admin Text-Blurb.pdf

EOV ADF#1851.07 Age 29 or 92 Admin Text-Blurb.pdf

EOV ADF#1852.07 Caregiver Dilemma Admin Text-Blurb.pdf

**Review Status:** 

Satisfied -Name: NAIC Form Filed-Closed 04/21/2008

**Comments:** 

The NAIC Form is enclosed.

**Attachment:** 

AR \_ NAIC\_Group.pdf

**Review Status:** 

Satisfied -Name: Cover Letter Filed-Closed 04/21/2008

Comments:

cover letter is enclosed.

Attachment:

AR\_G\_Filing Letter .pdf



### **EXPLANATION OF VARIABLE MATERIAL**

**Helping Hand Admin Text/Blurb** 

FORM NUMBER: ADF#1849.07

There is no Specific variable material within the enclosed form.

### **ILLUSTRATIVE MATERIAL**



### **EXPLANATION OF VARIABLE MATERIAL**

**Consequences Admin Text/Blurb** 

FORM NUMBER: ADF#1850.07

There is no Specific variable material within the enclosed form.

### **ILLUSTRATIVE MATERIAL**



### **EXPLANATION OF VARIABLE MATERIAL**

Age 29 or 92 Admin Text/Blurb

FORM NUMBER: ADF#1851.07

There is no Specific variable material within the enclosed form.

### **ILLUSTRATIVE MATERIAL**



### **EXPLANATION OF VARIABLE MATERIAL**

**Caregiver Dilemma Admin Text/Blurb** 

FORM NUMBER: ADF#1852.07

There is no Specific variable material within the enclosed form.

### **ILLUSTRATIVE MATERIAL**

# Life, Accident & Health, Annuity, Credit Transmittal Document

Reset Form

1.	Prepared for the State of	ARKANSAS					
2.	Department Use Only						
4.	State Tracking ID		Departii	ient Ose Omy			
3.	Insurer Name & Address	Domicile	Insurer License Type	NAIC Group	NAIC#	FEIN#	STATE #
Long 57 G	opolitan Life Insurance Company -Term Care Insurance Division reens Farms Road port, CT 06881-9909	New York	A&H	241	65978	13-5581829	
4.	Contact Name & Address	Telephone	#	Fax#		E-mail Address	
Mary J. Rinaldi		203.221.385	59	203.221.6554		mrinaldi@metlif	e.com
5.	Requested Filing Mode    Review & Approval						
6.	Company Tracking Number:	G07-61	Advertising I	Forms: ADF#1849	0.07 et al		
7.							
		☐ Indivi	dual	Franchise			
8.	Market	Group	Group Small Large Small and Large  Employer Association Blanket Discretionary Trust Other:				
9.	Type of Insurance	LTC03G	Group Long-T	erm Care Insura	nce		
10.	Product Coding Matrix Matix Filing Code	LTC03G	.001 - Qualified				

Effect	ive March 1, 2007					
11.	Submitted Documents	FORMS				
12.	Filing Submission Date	January 14, 2008				
13.	Filing Fee (If required)	Amount \$ 100.00         Check Date January 3 , 2008           Retaliatory □ Yes ☒ No         Check Number				
14.	Date of Domiciliary Approval	NA New York does not require LTCI advertising to be filed.				
15.	Filing Description:	GROUP LONG-TERM CARE INSURANCE ADVERTISING MATERIAL(S)				
	PLEASE SEE COVER LETTER					
	View Complete Filing Description					
16.	Certification (If required)					
	I HEREBY CERTIFY that I have reviewed the applicable filing requirements for this filing, and complies with all applicable					
statu	tory provisions for the state of <u>AR</u>	KANSAS				
Print	Name Mary J. Rinaldi	Title: Consultant-Compliance/Marketing/AD				
Orion	Original Signature Date January 14, 2008					

	,				
17. Form Filing Attachment					
This f	filing transmittal is part of company tracking	number	G07-61		
This f	filing corresponds to rate filing company trac	king number			
	Document Name	Form Number		Replace Form Number	
	Description			Previous State Filing Number	
01			<b>☐</b> Initial		
	Helping Hand Admin Text/Blurb	ADF#1849.07	Revised Other		
02			☐ Initial		
	Consequences Admin Text/Blurb	ADF#1850.07	Revised Other		
03			☐ Initial		_
	Age 29 or 92 Admin Text/Blurb	ADF#1851.07	Revised Other		
04			☐ Initial		
	Caregiver Dilemma Text/Blurb	ADF#1852.07	Revised Other		
05			☐ Initial		
			Revised		
			Other		
06			☐ Initial		
			Revised		
			☐ Other		
07			☐ Initial		
			☐ Revised		
			☐ Other		
08			☐ Initial		
			Revised		
			☐ Other		
09			☐ Initial		_
			Revised		
			☐ Other		
10			☐ Initial		
10			Revised		
			Other		
11			Initial		
			Revised		
			☐ Other		

LH FFA-1

12

☐ Initial
☐ Revised
☐ Other

18.	Rate Filing Attachment				
This filing transmittal is part of company tracking number					
This filing corresponds to form		mber			
Overall percentage rate impact	t for this filing				%
	Document Name	Affected Number			Previous State Filing Number
	Description	rvanioei	3		
01				☐ New ☐ Revised	
	1			Request +%%	
				Other	
02				□New □Revised	
	1				
				Other	
03				☐ New	
	4			Revised	
				Other	
04				New	
				Revised	
				Request +%%  Other	
05				New	
				Revised	
	1				
				☐ Other	
06				☐ New	
	4			Revised	
				Request +%%	
				Other	
07				New	
				Revised	
				Request +%%  Other	
08				New	
00				Revised	
	1			Request +%%	
				☐ Other	
09				□ New	
				Revised	
	1				
				☐ Other	
LH RFA-1					

Metropolitan Life Insurance Company 57 Greens Farms Road, Westport, CT 06880 Tel 203 221-3859 Fax 203 221-6554 Mrinaldi@metlife.com



Mary J. Rinaldi

Long-Term Care Group

January 14, 2008

Commissioner of Insurance Arkansas Insurance Department 1200 West 3rd Street Little Rock, Arkansas 72201-1904

Re: Filing No. G07-61

Metropolitan Life Insurance Company ("MetLife") Group Long-Term Care Insurance Advertising NAIC Company No. 65978 - FEIN 13-5581829

#### Dear Sir/Madam:

We enclose for filing electronic copies of the group long-term care advertising materials described below. The material are intended for use with the following previously approved group long-term care policy forms.

G.LTC197	Participating Single Employer Policy	Approved:	September 28, 1998
G.LTC1597	Participating Trust Policy	Approved:	September 1, 1998
GPNP99-LTC	Non-Participating Policy	Approved:	February 22, 2000

The advertising materials are new and do **not** replace any materials previously filed with your Department.

Advertising Form Number	Brief Description of Invitation to Inquire Advertising Material
ADF#1849.07 ADF#1850.07 ADF#1851.07 ADF#1852.07	Helping Hand Admin Text/Blurb Consequences Admin Text/Blurb Age 29 or 92 Admin Text/Blurb Caregiver Dilemma Text/Blurb
	-

The NAIC Form is enclosed and the filing fee check has been mailed to your Department.

Please advise us of your action on this submission in accordance with your usual procedures.

If you have any questions or comments, please do not hesitate to contact me.

Sincerely,

Mary J. Rinaldi

May J. Binilli

Consultant-Compliance Marketing/AD